

"Dynamic Forms converts any paper template to electronic format and allows mobile workers to provide instant feedback on inspections, surveys or any other field-based activity."

## Case Study: Moody International

**"Moody have 1600 Dynamic Forms users globally and estimate that we have delivered savings of \$10 million"**

*John Northeast and Richard Dobson, Moody International*

### Moody International utilise Dynamic Forms with amazing results!

Moody International operates from more than 80 offices in over 60 countries. The company provides clients with wide-ranging expertise and access to thousands of skilled specialists worldwide, bringing clients integrated solutions to ensure quality adherence within the supply chain.

Moody International is focused on the provision of Technical Inspection Services in support of new equipment manufacture, on-site activities and in-service inspections. Their 1600 mobile inspection specialists are required to complete a large amount of forms whilst in the field. To get ahead of their competition and increase efficiency, Moody International wanted to implement an accurate and efficient method of data collection. With igroup's Dynamic Forms, site inspections can now be completed and processed in minutes rather than days, leading to quicker input of data, along with decreased administrative time and errors.

**"Dynamic Forms empowers Technical Specialists to compile inspection reports in the field by following product-related inspection protocols and generating complete reports in real-time for review and transmission to clients."** *Moody International*

#### **BUSINESS SITUATION**

Moody International process thousands of oil and gas inspections all over the world and have many well known high profile customers such as ExxonMobil, Shell, BP and Chevron. Their main focus is providing an efficient and simplified service. The data capture systems they had in place were not living up to the

high standard of service they wished to provide. The process involved extensive paper work, and any photographs taken at inspection sites had to be kept on file until the data could be sent back to the processing office. Reports were taking days to process; many mistakes were made as forms were complicated and not logical. Moody International's data



[www.moodyint.com](http://www.moodyint.com)

#### Customer Overview

**Name:** Moody International

**No. of mobile workers:** 1600

**Industry:** Oil and Gas

**Turnover:** Over £32 million in 2008

#### Profile:

Moody provides services to clients in Oil & Gas, Power, Mining, Construction, Engineering, Chemical, Food and other industries.

The Moody International Group is a worldwide technical services organisation dedicated to reducing clients' risks by providing technical inspection services, technical staffing services, consulting and training on a global basis and management system certification on a local basis.

capture systems were not only wasting time but also wasting money on unnecessary paperwork. They needed a solution that would keep them ahead of the competition and ensure the reports process was seamless and immediate.

### THE SOLUTION

Moody International needed a solution that could increase efficiency, decrease costs and reduce the use of paper by their mobile technicians and office employees. Dynamic Forms has given Moody the ability to create their own forms, with their own design and layout, without any need for highly skilled IT developers. Forms can be generated by any authorised business user. The data can easily be recorded on the mobile device and in a simple format. The company particularly like the photo capture tool which allows the inspector to save evidence within the form on the mobile device. Selecting certain answers on the form means that standard paragraphs can be generated for use in customer reports instead of a manual input, dramatically reducing time spent on report generation.

***"As a client focused company Dynamic Forms has helped us become more efficient in responding to their needs."***  
*Richard Dobson, Moody International*

Once the form is complete the results are instantaneously sent

back to Moody's in-house portal, where previously it had taken days. The Job Scheduler tool integrates into Moody's existing bespoke operational system and allows users to send jobs to mobile workers whilst in the field, thus speeding up the process even further. There is now less demand on data input, costs have been cut significantly, and Moody have seen a rise in customer satisfaction.

***"igroup are client responsive and entrepreneurial, they are visually engaging, and very flexible, they were responsive to our needs. We have had no issues with them what so ever."***  
*Richard Dobson, Moody International*

Moody International now promote on their website just how efficient a service they can offer their customers through using Dynamic Forms. Why not have a look today?

<http://www.moodyint.com/e-reporting2.htm>

***"We love Dynamic Forms, it has been exactly what our business needed to move forward!"***  
*Richard Dobson, Moody International*

### Business Benefits

- generation of comprehensive reports from minimal data entry
- ability to capture data in a simple and logical way
- inspection related data is captured directly while inspection/monitoring is taking place
- multiple platform access to the system, reflecting available communication channels, local security restrictions, and environment
- generation of inspection reports that capture all required data, and outputting it in a complex, dedicated narrative format that is of value to the client (ie not simply tick box statements)
- generation of a complete inspection report from a single device
- customisation of the report to accommodate client specific formats and inspection needs
- integral photograph and signature capture